

# Environmental Data Report

**Cambridge North Area**  
October to December 2014



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# 1. Introduction

This quarterly report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the North Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

## 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm.

Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

### Recommendations

The following are suggestions for members on what action could be considered for priority within the North Area for the quarter of October to December 2014.

#### Continuing priorities<sup>1</sup>

1. Enforcement patrols to tackle fly-tipping in the alleyways and footpaths around Kings Hedges (Pulley) Recreation Ground, *Kingsway Flats*, *Arbury Court* and St Kilda Avenue.
2. Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground
3. Investigating the feasibility of litter/recycling bins on *Scotland Road at the junction with Green End Road*
4. Early morning patrols for dog fouling on Kings Hedges (Pulley) Recreation Ground.

#### New suggested priorities

5. Park deep cleanse, to include removal of graffiti, flyposting, litter, dog fouling, vegetation cut back and sweeping at Alexandra Gardens and Green End Road Recreation Ground

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

### Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?.

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<sup>1</sup> Amendments to continuing priorities are shown in italics

### **3. Routine activity**

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

### **4. 'Ward Blitz' activity**

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

In the North Area, the first ward blitz programme is taking place in Arbury during October 2014 and including the following actions:

- Deep cleansing of gulley's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

The results of the Arbury ward blitz are included in the appendices of this report. Future ward blitzes for the North Area are scheduled for East Chesterton in March 2015, Kings Hedges in July 2015 and West Chesterton in November 2015.

## 5. Specific issues and actions

The following specific issues were identified for targeted action in the October to December 2014 quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

<b>Priority 1</b>	<b>Enforcement patrols to tackle fly-tipping in the alleyways and footpaths around Kings Hedges (Pulley) Recreation Ground. and St Kilda's Avenue</b>
Action Taken	Over 2 hours of patrols have been conducted by enforcement officers during October to December in dealing with fly tipping at the Pulley Rec. To date four fly tips have been removed from the area, although no evidence or CCTV footage has been found to identify the responsible person.
Current Situation	Ongoing

<b>Priority 2</b>	<b>Enforcement joint working and patrols to deal with littering from students of Cambridge Regional College in the areas of Campkin Road and Nuns Way Recreation Ground</b>
Action Taken	Over 3 hours of patrols have been conducted by enforcement officers during October to December in dealing with littering at Campkin Road. To date educational advice has been provided to a number of students, and plans to attend Cambridge Regional College for an educational session are planned for the upcoming term.
Current Situation:	Ongoing

<b>Priority 3</b>	<b>Investigating the feasibility of litter/recycling and dog bins along Kings Hedges Road, as well as litter bins on Scotland Road and dog bins on Nicholson Way and Haviland Way.</b>
Action Taken	The majority of requested new litter and recycling bins were installed during December; the outstanding work is programmed for January to March 2015.
Current Situation:	Ongoing

<b>Priority 4</b>	<b>Jet wash Milton Road, Arbury Road and Green End shops to remove grime and chewing gum from the shop fronts</b>
Action Taken	The shop areas within the North wards have been cleansed. This involved a team of two operatives and took approximately 5 hours to complete.
Current Situation:	Completed

<b>Priority 5</b>	<b>Cleanse of area of Scotland Road and Green End Road junction to remove litter and grime and to investigate the suitability of litter bins in the area.</b>
Action Taken	This area within East Chesterton has been cleansed. This involved a team of two operatives and took approximately 2 hours to complete.
Current Situation:	Completed

<b>Priority 6</b>	<b>Early morning patrols for dog fouling on Kings Hedges (Pulley) Recreation Ground.</b>
Action Taken	Dog warden patrols have been conducted by both the Enforcement team and Dog Warden Service to address the issues of dog fouling. Educational advice and dog bags have been provided to a number of early morning dog walkers seen at these locations.
Current Situation:	Ongoing

**Other issues:**

<b>Issue</b>	<b>Cam Causeway – Broken Poles / Fencing</b>
Action Taken	The remainders of the broken fences and poles were cleared, and the remaining old fencing was temporary repaired by the Assets team within Streets and Open Spaces.
Current Situation:	Completed

<b>Issue</b>	<b>Dundee Close – Overgrown hedge</b>
Action Taken	The overgrown bush and tree at Dundee Close has been trimmed back following work by the City Ranger.
Current Situation:	Completed

<b>Issue</b>	<b>On street recycling bin information</b>
Action Taken	A short article has been submitted to Cambridge Matters on the use of on street litter recycling bins and what can be recycled in these bins.
Current Situation:	Completed

<b>Issue</b>	<b>Dog mess disposal information stickers</b>
Action Taken	New stickers have been produced that will be displayed on litter bins to advise the public that dog mess can be disposed of in litter bins as well as dog mess. These stickers will start to be rolled out from February onwards.
Current Situation:	Ongoing

<b>Issue</b>	<b>Arbury Court – investigation of fly tipping and littering issues</b>
Action Taken	Patrols have been conducted to address the issues of littering and fly tipping, but to date no individuals have been witnessed littering at the location and no evidence of those responsible for fly tipping has been recovered.
Current Situation:	Ongoing

<b>Issue</b>	<b>Use of Bramblefields Nature Reserve</b>
Action Taken	Nature Reserve officers from the Council are working with the City Rangers to conduct extra sweeps to keep the area free of needles and drugs paraphernalia. Officers are liaising with the local schools to develop further plans for school use of the nature reserve.
Current Situation:	Completed

<b>Issue</b>	<b>Downhams Lane – investigation of littering issues</b>
Action Taken	Patrols have been conducted to address the issues of littering, but to date no individuals have been witnessed littering at the location.
Current Situation:	Ongoing

<b>Issue</b>	<b>Kingsway – investigation of fly tipping and littering issues</b>
Action Taken	Patrols have been conducted to address the issues of littering and fly tipping, but to date no individuals have been witnessed littering at the location and no evidence of those responsible for fly tipping has been recovered.
Current Situation:	Ongoing

## 6. Environmental Data

### Private realm

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Pest Control	42	38	0	0	0	0	
Noise Complaints	105	N/A	*	6	0	0	*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	4	N/A	*	0	0	0	*All complaints will generally have at least one such action.
Other public health complaints <sup>2</sup>	5	N/A	*	0	0	0	
Private Sector housing standards	43	N/A	*	0	0	1 commenced	*All complaints will generally have at least one such action.

<sup>2</sup> Other public health complaints includes odour, smoke, bonfires, filthy and verminous

## Public Realm Data

### Public Realm Enforcement (North Area)

Activity	Investigations	Written Warnings	Statutory Notices Served	Fixed Penalty Notices Issued	Simple Cautions	Legal Proceedings	Comment
Abandoned vehicles	15	n/a	n/a	0	0	0	Includes 13 abandoned and 2 untaxed vehicles
Nuisance vehicles <sup>3</sup>	1	1	n/a	0	0	0	All reports were for vehicles for sale on the public highway
Derelict cycles	16	n/a	n/a	n/a	n/a	n/a	
Domestic waste	22	18	0	1	0	0	
Trade waste	3	2	0	0	0	0	
Litter	0	0	0	1	0	0	
Dog control orders (including fouling)	13	0	n/a	1	0	0	
Illegal camping	0	n/a	0	n/a	0	0	
Illegal advertising	4	0	n/a	0	0	0	

### Stray dogs (North Area)

Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Stray dogs	4	1	0	2	1	Three other stray dog calls were received, but the dogs were collected by their owners before the dog warden attended

<sup>3</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

## Summary of public realm enforcement data

- Two untaxed vehicles were impounded by the Public Realm Enforcement Team on Ribston Way and Alexandra Gardens, both vehicles were destroyed when the owners failed to claim their vehicles and pay the associated charges for having their vehicle untaxed on the public highway.
- One nuisance vehicle was found on Campkin Road near to the primary school. This area has been introduced as a regular patrol area to tackle the issue of nuisance vehicles.
- Sixteen derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the North area varies between 15 to 25 a quarter.
- There were 22 domestic waste investigations conducted in the area between October and December, which resulted in eighteen warning letters. One person responsible for littering at a recycling centre was issued and subsequently paid a fixed penalty notice.
- Trade waste from three businesses was found illegally dumped at the recycling centre in Arbury and Kings Hedges, requests for two businesses regarding their compliance for waste duty of care are currently outstanding.
- Thirteen cases of dog fouling were reported to the dog warden, following patrols in the areas no suspects have been identified and to date no formal enforcement action has been taken. One fixed penalty was issued for failing to clear up dog fouling on Nuns Way Recreation Ground and was subsequently paid.
- Four incidents of illegal advertising were identified, including one estate agent board and one banner. Of this one estate board was not removed within the allotted time and was impounded by the Council.

## Operations cleansing data by ward

Activity	Total number of incidents	Ward				Comments
		Arbury	East Chesterton	Kings Hedges	West Chesterton	
Fly-tipping	73	32	7	27	5	
Offensive graffiti <sup>4</sup>	1	0	0	1	0	
Detrimental graffiti <sup>5</sup>	26	7	3	7	4	
Needles	2512	0	0	0	2500*	*Relates to 1 incident
Shopping trolleys	16	4	7	2	3	Number of impounded trolleys was 8

### Summary of cleansing data:

- Seven out of the 32 reports for fly tip in the Arbury Ward came from the Molewood and Hazelwood Close area, and an additional six reports came from the Cockerell Road area, the other fly tip reports for Arbury area were reported from 14 different locations.
- No particular trends with types of fly tipped material were identified in this period for East Chesterton.
- Six out of the 27 reports for fly tip in King Hedges came from rear of Arbury Court shopping centre, and an additional three reports came from Wilson Close and Woburn Close; the remaining fly tip reports for King Hedges area were reported from 12 other locations.
- Five fly tips were removed from West Chesterton, which included two cases of removal of rubbish from Carlton Way.
- There was one instance of offensive graffiti on the play equipment at Arbury Court play area.
- No significant pattern was found relating to detrimental graffiti.
- In West Chesterton approximately 2500 needles were removed from a property that was cleared as a void. The needles included a collection of used and unused needles and were all located within the property.

<sup>4</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

<sup>5</sup> Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

## 7. Proactive and community work

During the period October to December the following proactive and community work has been undertaken.

<b>Task</b>	<b>Dog fouling campaign</b>
Action Taken	As part of a Keep Britain Tidy 'We're Watching You' dog fouling campaign, Borrowdale was monitored for dog fouling during a 4 week period, during which time glow in the dark posters were put up to encourage owners to dispose of dog mess correctly.
Current Situation	Completed

<b>Task</b>	<b>Footpath clearances</b>
Action Taken	Work has been conducted with the Community Pay Back to open up footpaths where they have become covered in grass, mud and weeds. The areas that have been completed within the last quarter include Cam Causeway footpath leading to Fen Road.
Current Situation	Ongoing – part of a programme of ongoing work

<b>Task</b>	<b>Vegetation cut back</b>
Action Taken	Work has been conducted with the Community Pay Back to clear overgrown vegetation. The areas that have been completed within the last quarter include Laxton Way (rear of Shirley School), the footpath between Nuns Way and Blackberry Way and Crowland Way footpath.
Current Situation	Ongoing – part of a programme of ongoing work

<b>Task</b>	<b>Litter clearance</b>
Action Taken	Work has been conducted with the Community Pay Back to litter pick the green areas at Edgecombe and surrounding areas, which took a team of 10 workers a whole day and they collected approximately 30 to 40 bags of litter.
Current Situation	Ongoing – part of a programme of ongoing work

## 8. Key contacts

9. Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	<a href="mailto:yvonne.odonnell@cambridge.gov.uk">yvonne.odonnell@cambridge.gov.uk</a>
Pest Control	Refuse and Environment	01223 457900	<a href="mailto:env.health@cambridge.gov.uk">env.health@cambridge.gov.uk</a>
Noise			
Cleansing Manager	Don Blair	01223 458575	<a href="mailto:Don.blair@cambridge.gov.uk">Don.blair@cambridge.gov.uk</a>
Dog fouling	Customer Service Centre	01223 458282	<a href="mailto:wasteandstreets@cambridge.gov.uk">wasteandstreets@cambridge.gov.uk</a>
Litter			
Fly tipping (Public land)			
Graffiti			
Needles			
Public Realm Manager	Wendy Young	01223 458578	<a href="mailto:Wendy.young@cambridge.gov.uk">Wendy.young@cambridge.gov.uk</a>
North Ranger	Joe Obe	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Abandoned bicycles	Customer Service Centre	01223 458282	
Public Realm Enforcement	Enforcement Team	01223 458573 01223 458062	<a href="mailto:streetenforcement@cambridge.gov.uk">streetenforcement@cambridge.gov.uk</a>
Abandoned, untaxed and nuisance vehicles	Customer Service Centre	01223 458282	
Illegal camping			
Illegal advertising			
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>
Stray and lost dogs	Customer Service Centre	01223 457900	
Out of Hours	Emergency calls	0300 3038389	n/a

## 10. Resources

The following are suggestions that members of the North Area Committee and residents and businesses may wish to consider or request for the upcoming period:

### Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Arbury: 8 (3 bins used)

East Chesterton: 1 (6 bins used, 4 allocated pending installation)

Kings Hedges: 9 (2 bins used)

West Chesterton: 5 (4 bins used, 1 allocated pending installation)

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

At present we are in the second year of a three year replacement project for new and replacement bins on the city's streets and open spaces, and once the second phase is finished we will then run a similar scheme for new bins on the city's parks and open spaces.

Requested bins sites:

Ward	Location	Installation Date	Comments
Arbury	Frenchs Road (near school cut through to Harvey Goodwin Avenue)	December	
Arbury	Roseford Road (at Perse Way junction)	December	
Arbury	Acton Way (at Perse Way junction)	December	
East Chesterton	Sherbourne Close (Green End Road)	December	
East Chesterton	Edinburgh Road	December	
East Chesterton	Kinross Road (near new bench)	December	2 new bins installed
East Chesterton	Echo House	December	
East Chesterton	Evergreens (at the end of the road)	December	
East Chesterton	Green Park*	N/A	Bins are well used; an additional set was placed on the other side of road.
East Chesterton	Mariners Way	N/A	Pending LHI before installation
East Chesterton	Hailing Way	N/A	2 new bins to be installed during January to March 2015
East Chesterton	Green End Road (outside Grumpy's)	N/A	Location to be determined that does not prevent access to road area – planned for January to March 2015. .

East Chesterton	Cam Causeway (Franks Lane Alleyway)	N/A	Installation of bins at this alleyway could pose security risk to neighbouring properties and the alleyway is not wide enough to accommodate bins
East Chesterton	Cheney Way	N/A	Specific location required to assess if additional bins are required
East Chesterton	Fallowfields	N/A	Specific location required to assess if additional bins are required
East Chesterton	Union Lane	N/A	Set of bins already at bus stop near this location.
Kings Hedges	Kendal Way	December	
Kings Hedges	Downhams Lane (cut through by Woodhead Drive)	N/A	Existing bins are located at either end of Woodhead Drive which is sufficient for the local area.
Kings Hedges	Kings Hedges Road	N/a	No specific location identified by officers as requiring further bins.
Kings Hedges	St Kilda's Avenue (near new bench)	December	
Kings Hedges	Campkin Road (at the shops area by recycling centre)	N/A	Existing bins are already installed at shopping area, but are not used by the public.
West Chesterton	Bateson Road (near to school)	December	
West Chesterton	Victoria Avenue	December	
West Chesterton	Carlyle Road (near job centre)	N/A	Programmed for January to March 2015
West Chesterton	De Freville Avenue (Chesterton Road bus stop)	December	
West Chesterton	Chesterton Road (near Old Spring)	December	
West Chesterton	Milton Road (opposite number 17)	N/A	Bins already on the side of the road opposite at Tommy Tuckers, additional bins not required
West Chesterton	Milton Road (shops at Arbury Road junction)	N/A	Set of bins at either end of shops, sufficient for shop area.
West Chesterton	Milton Road (towards Elizabeth Way shops)	N/A	Set of bins at either end of shops, sufficient for shop area

\*Relocation could not be actioned, additional bins installed that are not included in total available for each ward

Example of bins used within the city:

For the outer city centre streets and shopping areas. Bins are installed wherever space allows with a recycling unit alongside:



For outer city shopping areas where space allows and areas on out city parks (for example Cherry Hinton Hall):



Dog bin provision

A number of dog bins are available for each ward, as follows:

Arbury: 4

East Chesterton: 2 (2 bins used)

Kings Hedges: 3 (1 bin used)

West Chesterton: 3

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Requested bins sites:

Ward	Location	Installation Date	Comments
Arbury	Borrowdale (at path through to Histon Road)*	December	N/A
Arbury	Harding Way (junction with Gunning Way)*	December	N/A
Arbury	Histon Road Cemetery	N/A	Following discussion with the Friends of Histon Road cemetery this request for a dog bin was withdrawn.
East Chesterton	Sherbourne Close	December	N/A
East Chesterton	Union Lane (junction Union Lane / Milton Road)	December	N/A
East Chesterton	Hailing Way	N/A	Dog bins already installed at either end of footpath, additional bin is not required.
East Chesterton	Havilland Way	N/A	No specific location identified as requiring further bins.
Kings Hedges	Campkin Road (Hawkins Road green area)	December	N/A
Kings Hedges	Kings Hedges Road	N/A	Specific location required to assess if additional bins are required
Kings Hedges	Nicholson Way	N/A	Dog bins already on Arbury Park, no specific location identified as requiring further bins.

\*Bin installation requests that pre-date ward allocation and are not included in total available for each ward

Example of dog waste bins used for all sites:



Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

## 11. Appendices

### Ward Blitz Activity – Arbury – October 2014



The City Council has embarked on a campaign of ‘ward blitzes’ across the City, involving the Council’s City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.

Ward blitz activities include:

- Cleansing of gully’s
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event

Arbury was the first ward area to receive the targeted service during October 2014. A summary of the ward blitz action delivered in the month is detailed below:

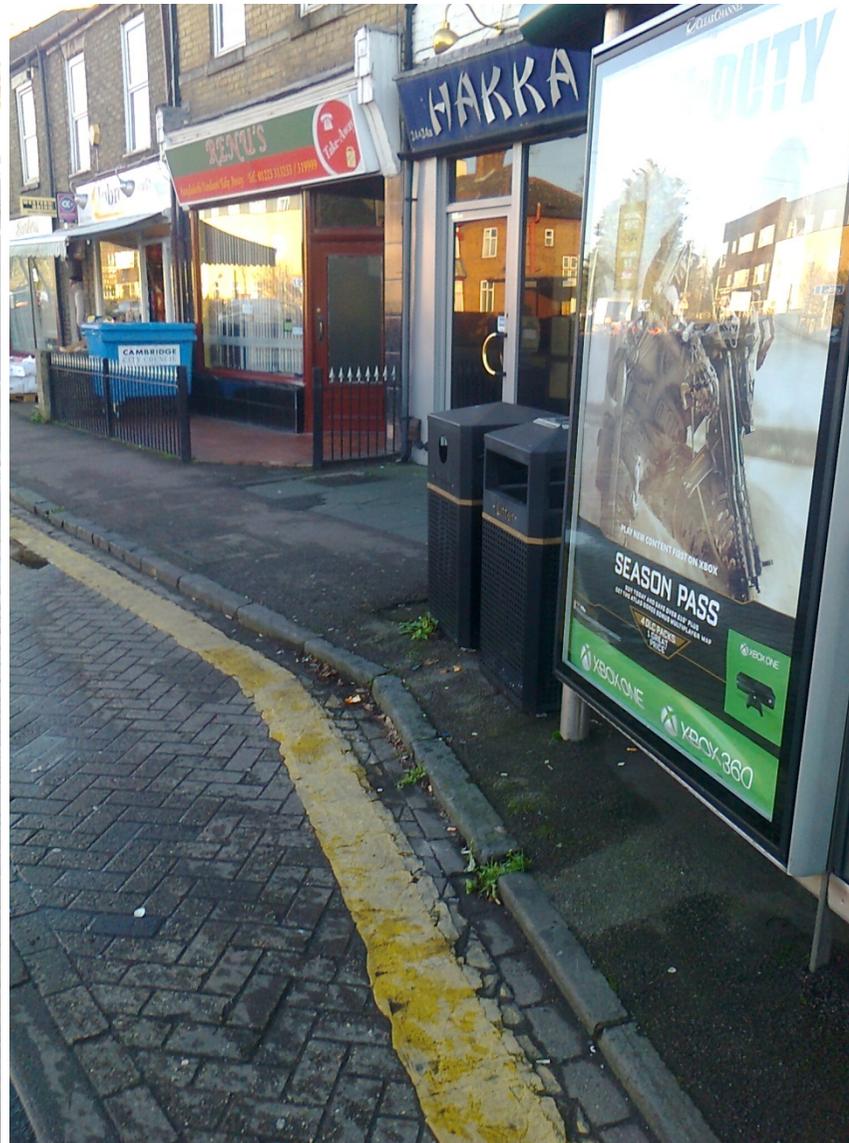
<b>Shop fronts deep clean</b>	<p>Shop fronts and associated street furniture pressure washed at:</p> <ul style="list-style-type: none"> <li>• Histon Road (Opposite Akeman Street)</li> <li>• Carlton Way</li> <li>• Hazelwood Close</li> <li>• Akeman Street</li> <li>• Arbury Court</li> </ul> <p>Additionally footway surfaces pressured washed outside shop fronts at:</p> <ul style="list-style-type: none"> <li>• Carlton Way</li> <li>• Arbury Court</li> </ul>
<b>Litter clearance</b>	<p>All footways within the ward have been cleared of litter and debris at least once a week during the blitz period. Additional clearance of broken glass was completed at Akeman Street, Molewood and Hazelwood Close.</p>
<b>Cleansing of recycling centres</b>	<p>All recycling sites within Arbury were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations.</p> <p>Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items. Additional visits were also made by the City Ranger and Enforcement team to investigate and remove fly tipped waste.</p>
<b>Graffiti removal</b>	<p>The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental, including an offensive graffiti that was found at Arbury Road play area. This incident was reported through to the Anti-Social Behaviour Team.</p>

<p align="center"><b>Sweeping of litter, detritus and leaves</b></p>	<p>A large mechanical sweeper was deployed to Arbury and swept all carriageway gulleys (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required.</p>
<p align="center"><b>Increased dog warden presence</b></p>	<p>The dog warden increased patrols in the green spaces of Arbury, and was supported by patrols from the Enforcement team to deal with issues of dog fouling. Patrols included a mixture of early morning, daytime and weekend patrols.</p> <p>The following locations were visited:</p> <ul style="list-style-type: none"> <li>• Histon Road Cemetery – 4 patrols</li> <li>• Arbury Court Park – 3 patrol</li> <li>• Molewood Close – 2 patrols</li> <li>• Alexandra Gardens – 2 patrols</li> <li>• Humphreys Road – 3 patrols</li> <li>• Blanford Walk – 1 patrol</li> <li>• St Albans Recreation Ground – 7 patrols</li> <li>• Hazelwood Close – 2 patrols</li> <li>• Borrowdale – 6 patrols</li> </ul> <p>In total the Dog Warden and Enforcement spent over thirty hours patrolling the ward for dog control issues and providing education where required. No fixed penalties were issued for dog control breaches.</p> <p>As part of this work the North City Ranger also supported the work of the Dog Warden by carrying out joint educational visits to residents at Cockerell Road and Kingsway.</p>
<p align="center"><b>Increased public realm enforcement presence</b></p>	<p>The public realm enforcement team carried out a number of hi-visibility patrols in the ward during October, including the following specific issues:</p> <ul style="list-style-type: none"> <li>• In Cameron Road a householder moving in to the area was provided a verbal warning about disposing of their waste and driving/parking their car on the grass at Cameron Road Recreation Ground.</li> <li>• At Arbury Court all businesses were visited and given information packs regarding the Litter Voluntary Code</li> <li>• On Campkin Road the owner of a vehicle advertised for sale was sent a warning letter sent, and the owner removed the for sale signs</li> <li>• Patrols were carried out at Ferrars Way garages to deal with issues of vehicles being repaired on the highway</li> </ul>

Photographs of vegetation cut back on Nuns Way Recreation Ground footpath to Blackberry Way: Before and after (November 2014)



Photographs of Milton Road flytipping: Before and after clean up (December 2014)



Photographs of new litter and recycling bins at Edinburgh Road and Frenchs Road (December 2014)



Photographs of new dog bins at Borrowdale and Gunning way (December 2014)

